

# Funeral Consumers Alliance of Eastern Massachusetts

The Memorial Society, Inc.  
66 Marlborough Street, Boston, MA 02116  
www.fcaemass.org  
Telephone 617-859-7990  
Fax 617-245-9911

## 2009 Funeral Service Survey

Funeral Home HAMEL, WICKENS & TROUPE  
Director(s) SCOTT HAMEL, CHRISTOPHER GOULET  
ROGER HAMEL  
Street address: 26 ADAMS ST.  
City/Town QUINCY Zip Code 02169  
Telephone 617-472-5888 Fax 617-472-8923  
Email HAMEL FUNERAL CARE, COM Website HAMEL & CREMATION

### Non-Traditional Funeral Service Options

Are you willing to provide services for part of a funeral such as death registration and transportation with the family handling the rest?  yes  no

Will you handle a wake at a residence instead of your funeral home?  yes  no

Do you provide refrigeration facilities?  yes  no

Is viewing without embalming available?  yes  no

Does your direct cremation listed price include:

Crematory fee  yes  no

Permits  yes  no

Other fees  yes  no

Which crematory(ies) do you use for cremation? DYFBURY

Will you allow/use other crematories?  yes  no

**Please attach your General Price List with this survey.**

Fax: 617-245-9911 OR Mail: FCAEM, 66 Marlborough Street, Boston, MA 02116

Thank you for your cooperation in completing and returning this survey and your GPL by February 13, 2009 to the Funeral Consumers Alliance of Eastern Massachusetts. Please note that we cannot accept faxes over 9 pages in length.

# **Hamel, Wickens & Troupe**

## **Funeral Homes**

**Proudly family owned and operated**

**26 Adams Street**  
**Quincy, Massachusetts 02169**

**(617) 472-5888**

**Fax (617) 472-8923**

**WWW.HAMELFUNERALCARE.COM**

### **General Price List**

**These prices are effective November 1, 2008 and are subject to change without notice**

**For the past 75 years the Hamel, Wickens & Troupe Funeral Home has been proudly family owned and operated and for many years to come our Funeral Home intends to serve the people of Quincy and their surrounding communities with the belief that every human body is entitled to care, respect and dignity from the time of death until the final disposition, regardless of what kind of funeral ceremony occurs.**

**Founded in 1932 by Charles H. Wickens in his mother's house before moving to it's current location in 1949, the funeral home is now operated by son-in-law Roger Hamel and his son, Scott, and pre-need specialist Christopher Goulet, who make a commitment to place a staff of the finest, caring personnel at your service. We will maintain an outstanding facility for the comfort of the families we serve. We will work with you to personalize your arrangements so that they are most meaningful to you, and we will encourage and welcome your thoughts and wishes.**

**We are knowledgeable about the subject of pre-planning and pre-financing funerals and encourage consumers to call with questions or to set up a time to visit, in your home or ours, to discuss particular needs.**

**We will provide information to our community – at no charge and without obligation – so that all consumers can make intelligent and informed decisions about mortuary care. As part of this effort, and in full compliance with the rules of the Federal Trade Commission, we provide this itemized price list to all parties who inquire about funeral arrangements.**

**We believe in your right to know, and our obligation to inform. Thank you for your trust. Our Funeral Home is a Non-Sectarian Facility proudly serving the City of Quincy and the South Shore and their surrounding communities.**

## ITEMIZED SELECTIONS

This list does not include prices for certain items that you may ask us to buy for you, such as cemetery or crematory services, clergy or church fees, newspaper notices or official documents. The prices for those items will be shown on your bill and on the Statement of Funeral Goods and Services Selected.

"The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you do not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected."

### 1. **BASIC SERVICES OF FUNERAL DIRECTOR AND STAFF (AND OVERHEAD) \$2,195.00\*\***

Our fee includes, but is not limited to, the following:

- A) Costs associated with providing and maintaining a facility in compliance with all safety, state and federally mandated codes and regulations
- B) Expenses relative to our facility such as licensure, continuing education, insurance, utilities, property taxes, housekeeping, maintenance of the physical plant, grounds maintenance, automobile maintenance, secretarial and administrative costs, equipment and inventory costs, and all other unallocated overhead
- C) Expenses relative to the employment of a staff such as salaries, taxes and other payroll maintenance costs
- D) Licensed funeral directors and embalmers on call 24 hours a day, service personnel available 24 hours a day to respond to all questions or requests for assistance, and staff to respond to the initial request for service
- E) Pre-Arrangement conferences, conferences at the time of need, meeting with the family or responsible party, arrangement of the funeral, staff assistance prior to, during and following the funeral including coordination with those entities providing other portions of the funeral e.g. clergy and musicians, cemetery or crematory, casket and vault companies, and newspapers for obituaries and death notices
- F) Temporary shelter of the remains through the fifth day
- G) The preparation, completion, filing and securing of all necessary documents, legal or otherwise, such as burial permits, authorization forms, social security and veterans' forms, retrieval of certified copies of death and retention and maintenance of a permanent funeral record

"This fee for our basic services and overhead will be added to the total cost of the funeral arrangements which you select. (This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving remains.)"

### 2. **EMBALMING \$ 750.00\*\***

#### 2A. **EMBALMING (Autopsy or Organ/Bone/Tissue Donation) \$ 795.00**

"Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial."

It is the policy of our funeral home to require embalming or placement of the deceased into a burial pouch if a body is to be held in our facility for over 48 hours.

### 3. **OTHER PREPARATION OF THE BODY \$ 240.00\*\***

This fee includes cosmetizing, dressing and placement of the deceased into the casket, and includes minimal restorative and cosmetic work

#### 3A. **PROFESSIONAL CARE OF THE BODY \$ 165.00**

This fee includes the cleansing, disinfecting, dressing and placement of the deceased into a burial pouch when there is no embalming

#### 3B. **RESTORATION WORK (When Necessary) (Hour) \$ 25.00**

#### 3C. **SPECIAL COSMETIZING (When Necessary) (Hour) \$ 25.00**

#### 3D. **SHELTER OF REMAINS or refrigeration when no embalming (Day) \$ 75.00**

4.	<b>FACILITIES &amp; STAFF FOR VIEWING/VISITATION</b>	<b>(First 2Hours)</b>	<b>\$ 500.00**</b>
	Our services include set-up of visitation area, placement of encased remains, display of floral arrangements, supervision of and attendance during the visitation		
		<b>(Each additional 1 hour)</b>	<b>\$ 100.00**</b>
	Viewing/Visitation is also known as a "wake", "calling hours" or "showing"		
4A.	<b>EQUIPMENT &amp; STAFF FOR VIEWING/VISITATION OFF PREMISES</b>	<b>(Hour)</b>	<b>\$ 125.00</b>
	This fee would be for wakes in a home, church or other location		
5.	<b>FACILITIES &amp; STAFF FOR FUNERAL CEREMONY</b>		<b>\$ 475.00**</b>
	Our services include coordinating the funeral arrangements, supervision of the funeral, and staff to attend funeral. This charge applies to all funerals, whether held at church or in an alternative location, or at the funeral home		
5.A	<b>CARRYING ASSISTANTS - PALLBEARERS when not provided by family</b>		<b>\$ 250.00</b>
6.	<b>FACILITIES &amp; STAFF FOR MEMORIAL SERVICE AT FUNERAL HOME</b>		<b>\$ 475.00</b>
6A.	<b>EQUIPMENT &amp; STAFF FOR MEMORIAL SERVICE AT ALTERNATIVE LOCATION</b>		<b>\$ 175.00</b>
	Our services include coordination the memorial service, supervision of the memorial service, and staff to attend the memorial service, but do not include BURIAL OF CREMATED REMAINS		
6B.	<b>EQUIPMENT &amp; STAFF FOR BURIAL OF CREMATED REMAINS</b>		<b>\$ 175.00</b>
	Our services include meeting at the graveside for the ceremony and burial of cremated remains and the necessary coordination between clergy and cemetery prior. This fee is in addition to any charge for direct cremation or MEMORIAL SERVICE, and will be charges regardless of family attendance at burial		
6C.	<b>RECEIVING OF AND BURIAL OF CREMATED REMAINS</b>		<b>\$ 175.00</b>
	This fee is charges hen the burial of cremated remains is desired as the sole service of the funeral home, and when no other charge for funeral home services has accrued. This fee will be charged regardless of family attendance at burial		
6D.	<b>SHELTERING (CUSTODIAL CARE) OF CREMATED REMAINS BEGINNING THE 10<sup>TH</sup> DAY (Day)</b>		<b>\$ 25.00</b>
7.	<b>EQUIPMENT &amp; STAFF FOR GRAVESIDE SERVICE OF CREMATED REMAINS</b>		<b>\$ 175.00</b>
	Our services include the accompaniment of the remains to the cemetery, supervision of graveside service and staff to attend service		

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### MOTOR EQUIPMENT

8.	<b>TRANSFER OF REMAINS TO THE FUNERAL HOME</b>	<b>*(Local)</b>	<b>\$ 495.00**</b>
8.A.	<b>For Second Man Extra</b>		<b>\$ 75.00**</b>
9.	<b>HEARSE (CASKET COACH)</b>	<b>*(Local)</b>	<b>\$ 495.00**</b>
10.	<b>LIMOUSINE (FAMILY CAR) (Seats 7 Passengers Maximum) (Each)</b>	<b>*(Local)</b>	<b>\$ 275.00</b>
10A.	<b>Limousine to Massachusetts National Cemetery, Bourne, MA</b>		<b>\$ 475.00</b>
10B.	<b>FLOWER CAR</b>	<b>*(Local)</b>	<b>\$ 225.00</b>
10C.	<b>OUR VAN FOR FLOWERS IN LIEU OF FLOWER CAR</b>	<b>*(Local)</b>	<b>\$ 95.00</b>

- Extraordinary circumstances or situations requiring additional personnel may increase this cost
- For all Motor Equipment additional charges will apply to distance traveling or out-of-town transfers or funerals
- Local within 25 mile radlus, the charge for additional mles is \$1.50/mile

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### MERCHANDISE

11.	<b>CASKETS</b>	<b>PRICE RANGE FROM</b>	<b>\$ 125.00 TO \$9,200.00</b>
	"A complete price list will be provided at the funeral home."		
12.	<b>OUTER BURIAL CONTAINERS</b>	<b>PRICE RANGE FROM</b>	<b>\$ 895.00 TO \$9,995.00</b>
	"A complete price list will be provided at the funeral home."		
	*Price for outer burial container includes cost of a tent		
13.	<b>FULL SIZE CREMATION URNS</b>	<b>PRICE RANGE FROM</b>	<b>\$ 89.00 TO \$2,500.00</b>
	"A complete price list will be provided at the funeral home."		
13A.	<b>TOKEN CREMATION URNS</b>	<b>PRICE RANGE FROM</b>	<b>\$ 25.00 TO \$ 995.00</b>
	(Token urns are meant to contain a portion of the cremated remains)		

14. **FORWARDING REMAINS** **\$1,995.00**

This charge includes the removal of remains, a proportionate share of our basic service charge, embalming, a minimum fiberboard/composition material container, and transportation to the airport. This charge does not include visitation, rites or ceremonies, any additional merchandise, cash advance items, or shipping/transportation charges

Basic Service Charge	\$ 100.00
Removal of Remains	\$ 495.00
Local Transfer to Airport	\$ 495.00
Embalming	\$ 750.00
Fiberboard/Composition Container	<u>\$ 155.00</u>
	<b>\$1,995.00</b>

15. **RECEIVING REMAINS** **\$1,995.00**

This charge includes retrieval of remains from common carrier, a proportionate share of our basic service charge, and transportation to the cemetery or crematory. This charge does not include the cost of shipment by common carrier, visitation, rites or ceremonies, cemetery or crematory charges, merchandise or cash advance items. This charge does not include the cost for a GRAVESIDE SERVICE

Basic Service Charge	\$ 1005.00
Transfer of Remains to Funeral Home	\$ 495.00
Local Transfer to Cemetery	<u>\$ 495.00</u>
	<b>\$1,995.00</b>

16. **DIRECT CREMATION** **\$ 1495.00 TO \$1,945.00**

Our charges for a direct cremation without any attendant rites, ceremonies or visitation includes the removal and refrigerated care of remains, a proportionate share of our basic services charge, professional care of the deceased, a minimum cremation/alternative container, the transfer of remains to the crematory, the medical examiner's fee and the crematory fee. This charge does not include a burial pouch, merchandise or cash advance items. This charge does not include a subsequent MEMORIAL SERVICE or BURIAL OF CREMAINS

**"If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering). The containers we provide are a combination of fiberboard and composition materials."** The crematory we use requires that all unembalmed bodies be placed into a cremation/alternative container.

Basic Service Charge	\$ 1190.00
Crematory Fee	\$ 230.00
Medical Examiner's Fee	<u>\$ 75.00</u>
	<b>\$ 1495.00</b>

- A) Direct Cremation with container provided by purchaser \$1,495.00
- B) Direct Cremation with Unfinished Wood Box \$1,850.00
- C) Direct Cremation with Cloth Covered Casket \$1,945.00

17. **IMMEDIATE BURIAL** **\$1,995.00 TO \$2,490.00**

Our charge for an immediate burial without any visitation, attendant rites or ceremonies includes the removal of remains, a proportionate share of our basic service charge, professional care of the deceased, and local transportation to the cemetery. This charge does not include the burial pouch, any cemetery charges, merchandise, casket, vault, or cash advance items.

Basic Service Charge	\$ 765.00
Transfer of Deceased	\$ 495.00
Professional Care of Deceased	\$ 240.00
Transfer to Cemetery	<u>\$ 495.00</u>
	<b>\$1,995.00</b>

- A) Immediate Burial with container provided by purchaser \$1,995.00
- B) Immediate Burial with cloth covered casket \$2,490.00
- C) Immediate Burial with any casket selected (Does not include cost of casket) \$1,795.00
- D) Burial Pouch \$ 75.00

# Hamel, Wickens & Troupe Funeral Home

26 Adams Street  
Quincy, Massachusetts  
1 (617) 472-5888

## General Price List In Summary

1.	Basic Services of Funeral Director and Staff (And Overhead)		\$2,195.00*
2.	Embalming		\$ 750.00*
2A.	Embalming (For Autopsy or Organ/Tissue/Bone Donation)		\$ 795.00
3.	Other Preparation of the Body		\$ 240.00*
3A.	Professional Care of the Body		\$ 180.00
3B.	Restoration Work (When Necessary)	(Hour)	\$ 25.00
3C.	Special Cosmetizing (When Necessary)	(Hour)	\$ 25.00
3D.	Shelter of Remains or refrigeration when no embalming	(Day)	\$ 75.00
4.	Facilities & Staff for Viewing/Visitation	(First 2 Hours)	\$ 500.00*
	Additional Visitation	(Each Additional Hour)	\$ 100.00*
4A.	Equipment & Staff for Viewing/Visitation Off Premises	(Hour)	\$ 125.00
5.	Facilities & Staff for Funeral Ceremony		\$ 475.00*
5A.	Carrying Assistants - Pallbearers when not provided by family		\$ 250.00
6.	Facilities & Staff for Memorial Service at Funeral Home		\$ 475.00
6A.	Equipment & Staff for Memorial Service at Alternative Location		\$ 175.00
6B.	Equipment & Staff for Burial of Cremated Remains		\$ 175.00
6C.	Receiving and Burial of Cremated Remains		\$ 175.00
6D.	Shelting (Custodial Care) of Cremated Remains (Beginning 10 <sup>th</sup> Day)		\$ 25.00
7.	Equipment & Staff for Graveside Service (Cremated Remains)		\$ 175.00

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26 Adams Street  
Quincy, Massachusetts 02169  
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## General Price List In Summary Continued

8.	Transfer of Remains to Funeral Home (Local)		\$ 495.00*
9.	Hearse (Casket Coach) (Local)		\$ 495.00*
10.	Limousine (Family Car) (Local)	(Each)	\$ 275.00
10A.	Limousine to Massachusetts National Cemetery, Bourne, MA	(Each)	\$ 475.00
10B.	Flower Car (Local)	(Each)	\$ 225.00
10C.	Our Van for Flowers in Lieu of Flower Car (Local)		\$ 95.00
11.	Caskets		\$ 125.00 to \$9,200.00
12.	Outer Burial Containers (With Tent)		\$ 950.00 to \$9,995.00
13.	Cremation Urns		\$ 89.00 to \$2,500.00
	Token Urns		\$ 25.00 to \$ 995.00
14.	Forwarding of Remains		\$1,995.00
15.	Receiving of Remains		\$1,995.00
16.	Direct Cremation		\$1,495.00 to \$1,945.00
17.	Immediate Burial		\$1,995.00 to \$2,490.00

### CASH ADVANCES/OTHER EXTRAS

*Clergy Honorarium	\$ 250.00
*Church Fee	\$ 100.00
*Church Organist	\$ 150.00
*Church Soloist	\$ 150.00
*Church Sexton Fee	\$ 75.00
*Piper	\$ 175.00
Hairdresser	\$ 75.00
Preparing/Faxing Newspaper Notices and Obituaries (Included in traditional services)	\$ 125.00
*Police Detail (when needed) \$28.00/hour – 4 hour minimum	\$ 112.00
*Burial Permit	\$ No Charge - \$25.00
*Certified Copy of Death Certificate	\$5.00 - \$20.00/each
Returned Checks for Insufficient Funds	\$ 25.00

### OTHER MERCHANDISE

Register Book	\$ 25.00
Prayer Cards (50)	\$ 50.00
Thank you Cards (50)	\$ 20.00
Memorial Package (combination of above three)	\$ 85.00
Crucifix	\$ 25.00
Burial Dress	\$ 89.00 to \$ 250.00
Burial Suit	\$ 125.00 to \$ 295.00
Undergarments	\$ 30.00

## CASKETS

Name	Color	Interior	Price
1. Cloth Covered	Grey	White Satin	\$ 695.00
2. Cremation Rental	Oak Wood	Rosetan Crepe	\$ 695.00
3. S108-Century 1	Plain Silver 20ga	Eggshell Crepe	\$ 995.00
4. E8-Nashua	Walnut Finish	Rosetan Crepe	\$1,275.00
5. B150 Natick	Bronze/Copper 20ga	Rosetan Crepe	\$1,325.00
6. E27 Drexel	Walnut Finish	Rosetan Crepe	\$1,350.00
7. E6-Waban	Pecan Finish	Rosetan Crepe	\$1,425.00
8. A4 Tremont	Copper/Ebony 20ga	Rosetan Crepe	\$1,575.00
9. E1-Danvers	Antique Mahogany Finish	Rosetan Crepe	\$1,625.00
10. A13 Regency	Blue Brush 18ga	Blue Velvet	\$1,950.00
11. C12S Rachel	Maple Wood	Pink Velvet	\$2,450.00
12. H35-Williamsburg	Cherry Wood	Rosetan Velvet	\$3,400.00
13. H30-Emperor Urn	Mahogany Wood	Champagne Velvet	\$4,400.00

Our inventory of caskets regularly rotates. Caskets, which we have most readily available, are listed above.

You are not bound, however, to selecting a casket from our list. We have relationships with several casket distributors and you may select any casket from any of their catalogs.

### DISCLAIMER OF WARRANTIES

The Funeral Home makes no representations or warranties regarding the caskets listed above. The only warranties, expressed or implied, granted in connection with caskets sold are the express written warranties; if any extended by the manufacturers thereof. The Funeral Home hereby expressly disclaims all warranties, expressed or implied, relating to the caskets, including, but not limited to the implied warranties of merchantability and fitness for a particular purpose.

## Outer Burial Containers

"In most areas of the country, state or local law does not require that you buy a container to surround the casket in the grave. However, many cemeteries require that you have such a container so that the graves will not sink in. Either a grave liner or a burial vault will satisfy these requirements."

1. Concrete Burial Box (Liner with 2 piece cover)	\$ 950.00
2. Custom (Basic vault without seal)	\$ 995.00
3. Colonial - Monarch (Plaque, emblem, painted, seal)	\$ 1100.00
4. Oxford (w/ Polystyrene liner) - Monticello (Plaque, emblem, painted, seal)	\$1,250.00
5. Heritage (w/ Polystyrene liner) - Continental (With Wilbertway, plaque, seal)	\$1,395.00
6. Tremont (w/ Polystyrene liner)* - Venetian (With Wilbertway, plaque, seal)	\$1600.00
7. Concorde (Stainless Steel) - SST/Triune (Same as Cameo Rose) (With Wilbertway, plaque, seal)	\$3,350.00
8. Williamsburg (Copper) - Copper Triune (With Wilbertway, plaque, seal)	\$3,600.00
9. Barrington (Bronze) - Bronze Triune (With Wilbertway, plaque, seal)	\$4,150.00
10. Wilbert Bronze Triple Reinforced	\$9,995.00

\*Simulated Marble used in Tremont Vault

NOTE: All Outer Burial Container prices include tent.

Prices quoted are for the standard 30" size containers, and oversized containers are priced accordingly. Add \$50.00 for interments after 3:30pm M-F, and after 1:00pm Saturday.

## DISCLAIMER OF WARRANTIES

The Funeral Home makes no representations or warranties regarding the outer burial containers listed above. The only warranties, expressed or implied, granted in connection with outer burial containers sold are the express written warranties, if any, extended by the manufacturers thereof. The Funeral Home hereby expressly disclaims all warranties, expressed or implied, relating to the outer burial containers, including, but not limited to the implied warranties of merchantability and fitness for a particular purpose.