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JAN-29-2009 16:04 From:LEHMAN & REEN 617 787 1566 To:6172459911 P.1/4

Funeral Consumers Alliance of Eastern Massachusetts
The Memorial Society, Inc.
66 Marlborough Street, Boston, MA 02116
www.fcaemass.org
Telephone 617-859-7990
Fax 617-245-9911

2009 Funeral Service Survey

Funeral Home Lehman Reen
Director(s) John Reen
John Reen III
Street address: 63 Chestnut Hill Ave
City/Town Brighton Zip Code 02135
Telephone 617-782-1000 Fax 617-787-1566
Email JREEN60@Hotmail Website LehmanReen.com

Non-Traditional Funeral Service Options

Are you willing to provide services for **part of a funeral** such as death registration and transportation with the family handling the rest? yes no

Will you handle a wake at a residence instead of your funeral home? yes no

Do you provide refrigeration facilities? yes no

Is viewing without embalming available? yes no

Does your direct cremation listed price include:

Crematory fee yes no

Permits yes no

Other fees yes no

Which crematory(ies) do you use for cremation? Mt. Auburn

Will you allow/use other crematories? yes no

Please attach your General Price List with this survey.

Fax: 617-245-9911 OR Mail: FCAEM, 66 Marlborough Street, Boston, MA 02116

Thank you for your cooperation in completing and returning this survey and your GPL by February 13, 2009 to the Funeral Consumers Alliance of Eastern Massachusetts. Please note that we cannot accept faxes over 9 pages in length.

TIME RECEIVED January 29, 2009 12:20:33 PM GMT-08	REMOTE CSID 617 787 1566	DURATION 74	PAGES 2	STATUS Received
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JAN-29-2009 16:22 From:LEHMAN & REEN 617 787 1566 To:6172459911 P.3/4

**Lehman & Reen Funeral Home
Brighton, Massachusetts**

Page 2 of 3

Embalming & Other Preparation

Embalming *** (includes charge for use of the preparation room)	\$ 585.00
Use of Preparation Room by Religious or other designated groups	\$ 275.00
(Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not wish embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct burial or immediate cremation.)	
Other Preparation Charges:	
-Usual dressing and cosmetics.	\$ 225.00
-Special cosmetic restoration when necessary; i.e. autopsy, traumatic injury, etc. (per hour)	\$ 75.00
-Hairdresser Service.	\$ 75.00
-Dis-infection and dressing of remains when no embalming.	\$ 225.00
-Custodial Care of remains when holding more than 72 hours (per day)	\$ 100.00
It is our policy to require embalming if a body is to be held in our facility more than 48 hours	

Automotive Equipment

-Transfer of deceased to funeral home.*	\$ 300.00
-Funeral Coach (e.g. Hearse) *	\$ 350.00
-Family Car (e.g. Limousine)*	\$ 350.00
-Flower Car (when 12 or more pieces of flowers) *	\$ 350.00
-Service Vehicle (as needed to retrieve permits & documents, transport Clergy etc.)	\$ 85.00
* = outside 25 mile radius add \$ 2.00 per mile	
* = Funeral Coach to National Cemetery \$ 500.00	
* = Family Car to National Cemetery \$ 500.00	

Options for Payment

STANDARD PAYMENT OPTION	
A).	Payment in full Following Funeral Services
	All Cash Advance Items (money sent to a third party on your behalf), plus 1/2 of the remaining balance must be paid prior to services. Balance within 30 days (Any balance left unpaid after 30 days will be subject to a service fee of 1.5% per month)
BILLING TO ESTATE	\$ 200.00 (26)
	-If funeral services are to be billed to an estate and payment is to be made from estate proceeds.
	<u>This option also requires the estate attorney's authorization.</u>
	(Excluding the initial one-third payment.)
	<u>Note: Lehman & Reen Funeral Home reserves the right to require PAYMENT IN FULL prior to services being rendered.</u>

Merchandise

Caskets and Containers from \$ 125.00 to \$ 10,000.00+ available
(a complete list will be provided at the Funeral Home for your inspection prior to your selection.)
Outer Burial Container from \$ 535.00 to \$ 2,135.00+ available
(a complete list will be provided at the Funeral Home for your inspection prior to your selection.)
Immediate Cremation or Burial Available from \$ 1930.00 to \$ 10,000.00+

**Lehman & Reen Funeral Home
Brighton, Massachusetts**

- Forwarding of Remains to Another Funeral Home** \$ 2,625.00
 This charge includes transfer of the remains, services of staff, embalming, receptacle for the body, necessary authorizations, local transportation to airport. It does not include the services of the staff or use of the facilities for any visitation .
- Receiving of Remains from Another Funeral Home** \$ 1,925.00
 This charge includes transfer of remains from a local airport, temporary shelter of remains, transportation of remains to a local cemetery and the staff services required. It does not include the services of the staff or the use of facilities for any visitation and/or service or rites prior to the final disposition of the body.

DIRECT BURIAL or CREMATION ONLY

The type of services listed below are DIRECT BURIAL or CREMATION, meaning that only those services essential are included in the price listed. All cash advance items are additional. **Payment must be made prior to the service being rendered.** Newspaper notices or other contacts will be made only at an additional charge. With DIRECT BURIAL or CREMATION, the burial or cremation is done at our convenience. In the case of cremation the cremains can be obtained from the crematory, or, for a fee, from us, if given 48 hours advance notice. These rules will be adhered to strictly. These services are offered for those who wish minimum cost. These rules are set so that prices on these specific services can be discounted to this level.

Direct Burial or Cremation Service (Total Service, Facilities, Motor Equipment)

Including and limited to:

Basic Services of Director & Staff	\$ 900.00	
Transfer of Deceased to Funeral Home	\$ 300.00	
Funeral Coach to Crematory	\$ 300.00	
Cremation Container		
TOTAL DIRECT BURIAL or CREMATION SERVICE CHARGE		\$ 1,500
	TOTAL	\$ 1,500

All Cash Advance Items and Cremation Fees Additional

Cremation does not exclude the need to recognize an individual and the life that has been lived. The need for a family or public gathering with or without ceremony or ritual and a place to memorialize an individual has proven to be beneficial to family and friends. Please ask about the many options we can make available to you.

With either Direct Cremation or Burial, should family/arrangers choose not to identify the deceased, they will be requested to sign a consent form releasing the funeral home from any liability resulting from misidentification.

Certified Copies of the Death Certificate may be obtained from the City or Town Clerk's Office in the place where the death occurred. Obtaining certified copies is not the responsibility of the funeral home when limited services such as Direct Cremation or Direct Burial are selected.

Those people wishing memorial service, visitation, graveside services or other services requiring either additional time of the funeral home staff or additional use of the funeral home facility should use the General Price List. Direct Disposition services require a minimum of staff time and often require more work to be done by the family itself.

These services are discounted because of their limited nature.