

Funeral Consumers Alliance of Eastern Massachusetts

The Memorial Society, Inc.
 66 Marlborough Street, Boston, MA 02116
 www.fcaemass.org
 Telephone 617-859-7990
 Fax 617-245-9911

2009 Funeral Service Survey

Funeral Home LYDON CHAPEL FOR FUNERALS

Director(s) MICHELLE A. LYDON

Street address: 644 HANCOCK STREET

City/Town QUINCY, MA Zip Code 02170

Telephone 617-471-7433 Fax 617-471-5780

Email M.lydon@comcast.net Website LYDON CHAPEL FOR FUNERALS.COM

Non-Traditional Funeral Service Options

Are you willing to provide services for part of a funeral such as death registration and transportation with the family handling the rest? yes no

Will you handle a wake at a residence instead of your funeral home? yes no

Do you provide refrigeration facilities? yes no

Is viewing without embalming available? yes no

Does your direct cremation listed price include:

Crematory fee yes no

Permits yes no

Other fees yes no

Which crematory(ies) do you use for cremation? DUXBURY CREMATORY

Will you allow/use other crematories? yes no

Please attach your General Price List with this survey.

Fax: 617-245-9911 OR Mail: FCAEM, 66 Marlborough Street, Boston, MA 02116

Thank you for your cooperation in completing and returning this survey and your GPL by February 13, 2009 to the Funeral Consumers Alliance of Eastern Massachusetts. Please note that we cannot accept faxes over 9 pages in length.

Lydon Chapel for Funerals

64+ Hancock St.

Quincy, MA 02170

1-617-472-7423

Michelle Lydon Owner/Director

Charles Phelan Professional Assistant

Daniel J. Hurley Professional Assistant

General Price List

These prices are effective as of October 2008. Prices are subject to change without notice.

As a third generation funeral Chapel we are honored to continue to service families in our community at a very delicate time in their lives. It is the trust that our families have had in the past that enables us to continue to serve you well in to the future. As one of our families has said to us "We do not know what we would have done without you". We take pride in the fact that we handle **one family at a time**. This customized care allows the staff at Lydon Chapel for Funerals to attend to every detail in a confidential and caring manner. It is our honor to assist you at one of the hardest events of your life. The goods and services shown are those we provide for our customers. You may choose only items that you desire; however, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide, describing the funeral merchandise and services you selected.

Complete Funeral Service Package

\$5530

One of our staff will be meeting with your family, either at our funeral chapel or your home, to learn about your loved one and to obtain the necessary legal information to file the required permits and certificates. Our staff takes pride in creating an individualized and warm setting for your friends and family regardless of which services you select. Our facility has been beautifully decorated and maintained to the highest quality for your complete comfort.

This package also includes all the necessary services listed below. The total cost of this arrangement, if priced separately, would be 5995.00. It is offered here as a package, and no adjustment will be made for items not used. This package is only available to those families who purchase a casket from Lydon Chapel for Funerals. The charge does not include merchandise, cemetery or crematory fees, or any additional items you may choose.

- *Basic Services of Funeral Director and Staff*
- *Transfer from Place of death to funeral home*
- *Embalming*
- *Other preparation (cosmetics/dressing/casketing)*
- *Use of funeral home for 1 day of visitation and/or service*
- *Coordination & direction of funeral ceremony at church or other location*
- *Same Day Graveside Service*
- *Hearse*
- *Limousine (which seats 7 people comfortably)*
- *Service Car (to obtain permits and paperwork)*
- *Personalized Thank You Notes*

<i>Basic Services of Funeral Director and Staff</i>	<i>2095.00</i>
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Our fee for the services of funeral Director and Staff includes, but is not limited to initial request for service; arraignment conference with family or responsible party; arrangement of the funeral; preparation and filing of necessary authorizations and permits; recording vital statistics; preparation and placement of obituary notices; staff assistance prior to, during and following the funeral, including coordination with those providing other portions of the funeral, e.g. cemetery, crematory and others. Also included in these charges are overhead expenses relative to our facility such as insurance, maintenance, and utility expenses, secretarial and administration costs, and equipment, inventory costs, compliance of infectious waste and employee regulation mandates by the government.

<i>Embalming</i>	<i>\$725.00</i>
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Except in special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with a viewing. You do have the right to choose an arrangement that does not require you to pay for it, such as a direct cremation or a direct burial.

<i>Other Preparation</i>	<i>\$295.00</i>
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This includes restoration, hairdressing, cosmetology, dressing and placement of the deceased in the casket. Washing and disinfecting when no embalming.

<i>Use of Facilities</i>	<i>\$1,495.00</i>
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This includes use of facilities for one day or portion of it for visiting hours. Set up of visitation area, display of funeral arrangements, supervision, direction and assistance of staff during visitation. Supervision and Facilities on the day of the funeral.

<i>Local Transfer of Remains to the funeral home</i>	<i>\$345.00</i>
<i>Within 20 miles of Funeral Home</i>	
<i>\$3.00 per mile one way beyond 20 miles.</i>	
<i>Automotive Equipment</i>	<i>Hearse \$350.00</i>
	<i>Hearse to Bourne National \$700.00</i>
	<i>Limousine \$350.00</i>
	<i>Limousine to Bourne National \$700.00</i>
	<i>Flower Car \$350.00</i>
	<i>Use of Service Car (errands and Permits) \$135.00</i>

<i>Carry assistance and traffic assistance</i>	
<i>on the day of the funeral (4) Minimum</i>	<i>\$70.00 each</i>

Merchandise

<i>Caskets</i>	<i>\$740.00 to \$26,500.00</i>
<i>Outer Burial containers</i>	<i>\$895.00 to \$2,227.00</i>
<i>Delivery charge for all</i>	<i>\$100.00</i>
<i>Burial Clothing</i>	<i>\$125.00 to \$300.00</i>
<i>Prayer Cards (per 100)</i>	<i>\$100.00</i>
<i>Register book</i>	<i>\$25.00</i>
<i>Thank you notes (per 50)</i>	<i>\$50.00</i>
<i>Thank you notes (per 100)</i>	<i>\$85.00</i>
<i>Memorial Video</i>	<i>\$125.00 copy \$25.00</i>

<i>Non Funeral Home Charges</i>		
<i>The following are charges that are often necessary. The costs vary in each Funeral.</i>		
<i>Cemetery charges</i>	<i>Airlines</i>	<i>Tent at Funeral Site</i>
<i>Crematory charges</i>	<i>Clergy Offerings</i>	<i>Newspaper notices</i>
<i>Medical examiner Fee for Cremation</i>	<i>Church Offerings</i>	
<i>Certified copies of Death</i>	<i>Organist/Soloist</i>	
<i>Burial/Cremation Permits</i>	<i>Bagpiper</i>	

<i>Forwarding of Deceased to another funeral home</i>	
<i>A. With minimum shipping container</i>	<i>\$2,400.00</i>
<i>B. With casket selected from our Funeral Chapel</i>	<i>\$2,200.00</i>
<i>C. Air Tray</i>	<i>\$125.00</i>

<i>Immediate Burials</i>	
<i>Our charge for an immediate burial includes transfer and shelter of deceased, local transportation to the cemetery, Funeral Director at gravesite for grave side service.</i>	
<i>A. Immediate Burial with casket provided by the purchaser</i>	<i>\$2,500.00</i>
<i>B. Immediate Burial with minimum casket (Cloth covered)</i>	<i>\$3,000.00</i>
<i>C. Immediate Burial with casket selected from our Funeral Chapel</i>	<i>\$2,500.00</i>
<i>(in addition to the cost of the casket)</i>	
<i>Direct Cremation</i>	
<i>Our charge for a direct cremation without any attendant rites or ceremonies include transfer of deceased from place of death, local transportation to and from the crematory. Crematory fees and non funeral chapel costs are additional.</i>	
<i>A. Direct Cremation with container provided by purchaser</i>	<i>\$1,499.00</i>
<i>B. Direct Cremation with alternative container</i>	<i>\$1,499.00</i>
<i>C. Direct Cremation with casket chosen from our funeral chapel</i>	<i>\$1,499.00 (in addition to cost of the casket)</i>