

Funeral Consumers Alliance of Eastern Massachusetts

The Memorial Society, Inc.
66 Marlborough Street, Boston, MA 02116
www.fcaemass.org
Telephone 617-859-7990
Fax 617-245-9911

2009 Funeral Service Survey

Funeral Home Oteri Funeral Home Inc.
Director(s) Charles F. Oteri
Sean A. Oteri
Street address: 33 Cottage St.
City/Town Franklin, MA Zip Code 02038
Telephone (508) 528-0011 Fax 508 528-9989.
Email oterifuneralhome@verizon.net Website www.franklinfuneral.com.

Non-Traditional Funeral Service Options

Are you willing to provide services for part of a funeral such as death registration and transportation with the family handling the rest? yes no

Will you handle a wake at a residence instead of your funeral home? yes no

Do you provide refrigeration facilities? yes no

Is viewing without embalming available? yes no

Does your direct cremation listed price include:

Crematory fee yes no

Permits yes no

Other fees yes no

Which crematory(ies) do you use for cremation? Woodlawn - North Purchase
Attleboro, MA.

Will you allow/use other crematories? yes no

Please attach your General Price List with this survey.

Fax: 617-245-9911 OR Mail: FCAEM, 66 Marlborough Street, Boston, MA 02116

Thank you for your cooperation in completing and returning this survey and your GPL by February 13, 2009 to the Funeral Consumers Alliance of Eastern Massachusetts. Please note that we cannot accept faxes over 9 pages in length.

Franklin Funeral Home

33 Cottage St. • Franklin, MA 02038

(508) 528-0011
 www.franklinfuneral.com
 Charles F. Oteri
 Sean A. Oteri
 Licensed Directors

GENERAL PRICE LIST

These prices are effective as of January 1, 2008
 but are subject to change without notice.

The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

BASIC SERVICES OF FUNERAL DIRECTOR AND STAFF

Our fee for the basic services of funeral director and staff includes, but is not limited to:

1. Responding to the initial request for service.
2. Conducting the arrangement conference.
3. Preparation of biographical and statistical data.
4. Examination of financial settlement options.
5. Preparation and filing of papers, permits and authorizations.
6. Coordination with those providing other services.
7. Preparation and placement of obituary notices.
8. Retention and care of remains prior to commencement of post death activities.
9. Overhead expenses relative to our facility and operations such as occupancy, administrative and equipment costs.

This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. (This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving remains.)

\$...1895.....

EMBALMING (Including use of preparation room)

Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial.

1. Standard embalming \$ 500.....
2. Autopsy embalming/Anatomical Gifting \$ 650.....

OTHER PREPARATION OF THE BODY

(Including use of preparation room but excluding embalming)

1. Refrigeration charge for unembalmed remains, per day \$ Unavailable
(Includes any sheltering charge)
2. Sanitary care (topical disinfection) \$ 195.....
(Not applicable when embalming is selected)
3. Dressing, casketing and cosmetology \$ 175.....
4. Restoration and other procedures, per hour \$ 125.....
5. Readjustment and repositioning following transfer in \$ 125.....
6. Other (specify) _____ \$

TRANSFER OF REMAINS TO FUNERAL HOME

1. Local, within 20 miles/hours \$ 275.....
2. Additional charge per (mile/~~hour~~) outside local area \$ 1.75.....
3. Additional charge for removal of remains from residences \$

AUTOMOTIVE EQUIPMENT

1. Hearse, local (within 20 miles/hours) \$ 300.....
2. Hearse, non-local, 1.75 per mile/hour \$
3. Limousine, local (within 20 miles/hours) \$...275.....
4. Limousine, non-local, _____ per mile/hour \$
5. Flower Car, local (within _____ miles/hours) \$
6. Flower Car, non-local, _____ per mile/hour \$
7. Family Car, local (within _____ miles/hours) \$
8. Family Car, non-local, _____ per mile/hour \$
9. Other (specify) Service/Flower Car \$...175.....

USE OF FACILITIES AND STAFF

1. Use of facilities and staff for viewing at Funeral Home.

Our services include set-up of the visitation area, placement of remains, positioning of floral displays, and supervision and attendance during the hours of visitation.

- a. Private family viewing \$ 350.....
- b. Visitation immediately prior to funeral \$ 300.....
- c. One half day visitation \$ 395.....
- d. One full day visitation \$ 600.....
- e. Two full days visitation \$ 800.....

2. Use of equipment and staff for viewing at Other Facility

Our services include local transportation (within 20 miles) of remains, set-up of visitation areas, placement of remains, supervision and attendance during the hours of visitation.

- a. Private family viewing \$ 350.....
- b. Visitation immediately prior to funeral \$ 300.....
- c. One half day visitation \$ 395.....
- d. One full day visitation \$ 500.....
- e. Two full days visitation \$ 800.....
- f. Transportation and arrangement of flowers \$ 300.....

3. Use of facilities, staff and equipment for Funeral Ceremony (Excludes transportation to and services at place of committal)

Our services include coordinating the arrangements for the ceremony, staff supervision and attendance, and the use of the funeral home when used for the ceremony.

- a. At funeral home (then to place of committal) \$ 400.....
- b. At funeral home, to church (then to place of committal) \$ 500.....
- c. At church (then to place of committal) \$ 500.....

4. Use of facilities, staff and equipment for Memorial Service
(Without body present)

Our services include coordinating the arrangements for the memorial service, staff supervision and attendance, and the use of the funeral home when used for the memorial service.

- a. At the funeral home \$ 400
- b. At other local facility (within 20 miles) \$ 450

5. Use of equipment and staff for Graveside Service – Final Committal (Whether at cemetery or crematory)

Our services include supervision, attendance and accompaniment of the remains to the cemetery or crematory.

- a. Local (within 20 miles/hours) \$ 450
- b. Additional charge per mile outside local area \$ 2.50

6. Sheltering of remains, per day

(This charge will be applied only on days when no post-death or ceremonial activities occur, and the funeral home is in possession of the remains.)

\$ 195

CASKETS

A complete price list will be provided at the funeral home.

Caskets range in price from \$ 200 to \$ 10,995

OUTER BURIAL CONTAINERS

A complete price list will be provided at the funeral home.

Outer burial containers range in price from \$ 410 to \$ 3000

URNS

Urns range in price from \$ 125 to \$ 2695

OTHER MERCHANDISE AND SERVICES

- 1. Prayer Cards from \$ to \$ 100. per 100 (unit)
- 2. Acknowledgment Cards from \$ to \$ 100. per 100 (unit)
- 3. Register Book from \$ to \$ 20. Catholic or Protestant:
- 4. Burial Clothing, from \$ 98. to \$ 298. men's and women's
- 5. Other (specify) Crucifix or Cross: \$ 20.
- 6. Other (specify) Rosary Beads: \$ 10.
- 7. Other (specify) Polaroid Pictures: \$ 3. each
- 8. Other (specify) Cemetery Candles: \$ 3. each

FORWARDING OF REMAINS TO ANOTHER FUNERAL HOME

This charge includes removal of remains to this funeral home, basic services of funeral director and staff, embalming, obtaining necessary permits. It does not include a casket or alternative or shipping container, the use of facilities and staff for any visitation or ceremony, public or private, prior to forwarding the remains, or any sheltering for days on which no post death activities occur. Nor does it include transferring the remains to the airport or other destination, or the charges of a common carrier. \$ 995.

For other options, please refer to the selections available on this General List.

DIRECT CREMATION from \$ 1945. to \$

Our charges for direct cremation include basic services of funeral director and staff, the local (within 20 miles) transfer of remains to the funeral home, the overnight sheltering of the remains, the obtaining of necessary permits and authorizations, local transportation to the crematory, sanitary care and preparation of remains for identification. This charge does not include the use of facilities and staff for any visitation or ceremony, public or private, prior to cremation, or any sheltering for days on which no post death activities occur. Nor does it include the actual cost of the cremation process, which is a crematory charge.

If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering). The containers we provide are: 200.

- 1. Direct cremation with container provided by purchaser \$ 1745.
- 2. Direct cremation with alternative container \$ 1945.
- 3. Direct cremation with casket selected from our funeral home (in addition to cost of casket) \$ 1745.
- 4. Solid Oak: Rental Casket: \$ 895.

RECEIVING OF REMAINS FROM ANOTHER FUNERAL HOME

This charge includes receiving the remains from the other funeral home, the overnight sheltering of the remains, basic services of funeral director and staff, the obtaining of necessary permits and authorizations, and local (within 20 miles) transportation to the cemetery or crematory. This charge does not include the use of facilities and staff for any visitation or ceremony, public or private, prior to burial or cremation, or any sheltering for days on which no post death activities occur. Nor does it include transferring the remains from the airport or other source, or the charges of a common carrier. \$ 995.

For other options, please refer to the selections available on this General List.

IMMEDIATE BURIAL from \$ 2195. to \$

Our charges for immediate burial include basic services of funeral director and staff, the local (within 20 miles) transfer of remains to the funeral home, the overnight sheltering of the remains, the obtaining of necessary permits and authorizations, local transportation to the cemetery, sanitary care and preparation of remains for identification. This charge does not include the use of facilities and staff for any visitation or ceremony, public or private, prior to burial, or any sheltering for days on which no post death activities occur. Nor does it include the actual cost of the grave at the cemetery, or the cemetery's charges for opening and closing of the grave.

- 1. Immediate burial with container provided by purchaser \$ 1995.
- 2. Immediate burial with alternative container \$ 2695.
- 3. Immediate burial with casket selected from our funeral home (in addition to cost of casket) \$ 1995.