

TIME RECEIVED January 31, 2009 12:36:55 PM GMT-08	REMOTE CSID 781 586 1082	DURATION 183	PAGES 7	STATUS Received
01/31/2009 15:33	781-586-1082	SOLIMINE		PAGE 01/07

Funeral Consumers Alliance of Eastern Massachusetts

The Memorial Society, Inc.
66 Marlborough Street, Boston, MA 02116
www.fcaemass.org
Telephone 617-859-7990
Fax 617-245-9911

2009 Funeral Service Survey

Funeral Home Solimine Landergan and Richardson Funeral Homes

Director(s) David J. Solimine

Street address: 426 Broadway

City/Town Lynn Zip Code 01904

Telephone 781-595-1492 Fax 781-593-8614

Email info@solimine.com Website www.solimine.com

Non-Traditional Funeral Service Options

Are you willing to provide services for **part of a funeral** such as death registration and transportation with the family handling the rest? yes no

Will you handle a wake at a residence instead of your funeral home? yes no

Do you provide refrigeration facilities? yes no

Is viewing without embalming available? yes no

Does your direct cremation listed price include:

Crematory fee yes no

Permits yes no

Other fees yes no

Which crematory(ies) do you use for cremation? Harmony Grove Crematory

Puritan Lawn Memorial Park Crematory

Will you allow/use other crematories? yes no

Please attach your General Price List with this survey.

Fax: 617-245-9911 OR Mail: FCAEM, 66 Marlborough Street, Boston, MA 02116

Thank you for your cooperation in completing and returning this survey and your GPL by February 13, 2009 to the Funeral Consumers Alliance of Eastern Massachusetts. Please note that we cannot accept faxes over 9 pages in length.

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2009 Funeral Service Survey

Funeral Home Solimine Landergan and Richardson Funeral Homes

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Street address: 67 Ocean Street

City/Town Lynn Zip Code 01902

Telephone 781-595-1492 Fax 781-593-8614

Email info@solimine.com Website www.solimine.com

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Do you provide refrigeration facilities? yes no

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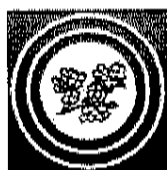
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**SOLIMINE
LANDERGAN
& RICHARDSON**
FUNERAL HOMES

**426 Broadway (Rt. 129)
Lynn, MA 01904**

**67 Ocean Street (Rt. 1A)
Lynn, MA 01902**

(781) 595-1492

www.solimine.com

General Price List

(effective September 1, 2008 – subject to change without notice)

It is your right and our desire that you have as complete an understanding as possible regarding the cost of our services. Our services must be available to you 24 hours a day, every day of the year. Many phases of our work are apparent, others are not. Our Funeral Directors will explain and review all of our charges and assist you in choosing the type and scope of services which best meets your family's individual needs and desires.

The costs of our services are in direct relation to the overhead costs associated with the operation of our firm. We recognize that contracting for Funeral Services and Merchandise involves a substantial investment. We are dedicated to providing families we serve with the best possible Value for that investment. Our team of Funeral Directors and Support Staff have been nationally recognized for our Pursuit of Excellence in all facets of our operation. Our buildings, facilities, furnishings, vehicles and equipment are maintained to the highest possible standards.

As an independent and family owned and operated firm, with deep local roots, we strongly support our community. We continuously seek out feedback from the families we serve, our friends, neighbors and acquaintances as to how we can improve the services we provide.

Our goal is to tailor our services to meet the unique needs of each family we serve. With compassion and caring, our hope is to bring comfort to the family and friends of each person entrusted to our care.

All of our funeral goods and services are itemized in our General Price List. **We also offer Custom Service Packages which can provide substantial savings over itemized selection.**

The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the goods and services you selected.

1. PROFESSIONAL SERVICES:

A: Basic Services of Funeral Directors and Staff (and overhead) \$3100.

Our basic professional service charge includes, but is not limited to, staff to respond to initial request for service; arrangement conference with family or responsible party; preparation and filing of necessary certificates and permits; placement of obituary notices; planning of funeral arrangements; and coordination of service with the cemetery, crematory, vault companies and others as required. Also included in this charge are overhead expenses relative to our facilities such as insurance, maintenance and utility expenses, secretarial and administrative costs, and equipment and inventory expenses. This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. (This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving remains as well as our Custom Service Packages).

B: Embalming 1,100.

Includes: Embalming and disinfecting remains, shampooing, shaving, cosmetology, any necessary restoration, dressing, and casketing remains.

Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial.

C: Other Preparation of the Body (without embalming) \$900.

Includes: Washing and disinfecting remains, refrigeration of remains for up to 2 days.
DOES NOT include any cosmetology or restoration.

D: Special Care of Autopsied or Decomposed Remains: (extra) \$100.

E: Care of Remains Embalmed by Out of Town Funeral Home: \$900.

Includes: Cosmetology, any necessary restoration, dressing and casketing remains, any necessary additional embalming and disinfecting. If remains are received fully clothed and casketed, this charge includes removing remains from casket to perform any necessary procedures.

F: Refrigeration of Remains: (per day-24 hours or portion thereof) \$200.

2. USE OF THE FUNERAL HOME, FACILITIES, EQUIPMENT AND STAFF:

A: Services and Facilities for Viewing	\$800.*
(Per day or portion thereof – up to 4 hours total)	
B: Services and Facilities for Funeral Ceremony	\$800.*
C: Services and Facilities for Memorial Service	\$800.*
D: Services and Equipment for Graveside Service	\$400.
(Committal if other than time of Funeral)	
Traditional Package add-on \$200.	
E: Services and Equipment for Church Service	\$400.

*Note: Initial Services and Facilities charge is \$800. Subsequent Services and Facilities charged at \$400.

3. AUTOMOTIVE EQUIPMENT: (local)**A: Transfer of Remains to Funeral Home: \$400.**

(Transfer from Boston: \$450.)

B: Funeral Hearse: \$300.**C: Limousine(s): \$250. (Each)****D: Flower Car(s): \$150. (Each)**

All above charges include drivers, insurance, gas, taxes and fees, cleaning and maintenance of vehicles, and repairs and replacement.

Charges listed are for local use within a 10 mile radius of Lynn, MA. An additional charge of \$1.50 per mile (one way) per vehicle will be added beyond 10 miles.

Minimum out of state charge: \$150.

4. MERCHANDISE:**A: Caskets from \$595. to \$5200.**

A complete price list will be provided at the funeral home.

The above range is for caskets we normally have in stock or which have immediate availability.

B: Outer Burial Containers: from \$695. to \$3400.

A complete price list will be provided at the funeral home.

The above range is does not include outer burial containers that may be available directly from the cemetery.

C: Cremation Urns: from \$155. to \$2730.**D: Burial Clothing: from \$120. to \$200.****E: Register Books: from \$30. ea****F: Cross or Crucifix: from \$20.****G: Printed Prayer Cards: from \$60. per 100****H: Printed Acknowledgement Cards from \$60. per 100****I: Alternative Burial Containers (for direct cremation/immediate burial)****1. Combination of Cardboard, Flakeboard, or Plywood: \$100.****J: Video Tribute (DVD) \$150.****Additional copies \$20. each**

The above merchandise is items that we normally have available. Items not listed above may require special ordering and will be given an individual price quotation.

5. CHARGES OF OTHERS:

This list does not include prices for certain items that you ask us to buy for you, such as cemetery or crematory services, flowers, and newspaper notices. The price for those items will be shown on your bill or the statement describing the funeral goods and services you selected. We charge you for our services in buying some of these items.

Such items include, but are not limited to:—cemetery charges—crematory charges—medical examiner fees for cremation—transportation by others, such as airlines—clergy honorarium—church offerings and fees—organist, soloist, other music—flowers—paid death notices—certified death certificates—burial permit fees, if any—misc. gratuities—hairdresser or barber—telephone and telegraph—professional pall bearers—charges of out of town funeral directors—canopy for cemetery—etc.

SPECIAL CHARGES:

A: Forwarding of Remains to Another Funeral Home: \$1800.

This charge includes local removal of remains, basic services of staff, embalming, necessary authorizations, minimum shipping container and local transportation to airport. This charge does not include visitation, rites, or ceremonies prior to forwarding of the body.

B: Receiving of Remains from Another Funeral Home: \$2400.

This charge includes temporary shelter of remains, basic services of staff and transportation of remains to cemetery or crematory. This charge does not include visitation, rites or ceremonies. It does not include transfer from airport or other funeral home.

C: Direct Cremation: Price Range: \$2950. - \$7850.

The charge for direct cremation includes removal of remains, local transportation to crematory, necessary authorizations, and basic services of staff. This charge does not include the crematory fee or the use of facilities and staff for any visitation or ceremony, public or private, prior to the cremation. If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering). The containers we provide are constructed of cardboard and/or flake board.

1. Direct Cremation with container provided by purchaser: \$2950.
2. Direct Cremation w/minimum alternative container: \$3050.
3. Direct Cremation with casket selected: \$2950. (plus cost of casket)

D: Immediate Burial: Price Range: \$2950. - \$8150.

The charge for immediate burial includes removal of remains, local transportation to cemetery, Necessary authorizations and basic services of staff. This charge does not include the use of facilities and staff for any visitation or ceremony, public or private, prior to burial.

1. Immediate Burial with casket provided by purchaser: \$2950.
2. Immediate Burial with minimum casket selected: \$3545.
3. Immediate Burial with casket selected: \$2950. (plus cost of casket)

E: Forwarding Remains to a Medical School: \$1200.

This includes local removal of remains, necessary services of staff and authorizations and Transportation to a Boston area medical school. This charge does not include the use of facilities and staff for any visitation, public or private.

F: Arrangement and Coordination of Memorial Service: \$700.

(All other services by out of town funeral home)

This includes service scheduling and placement of newspaper notices and announcements. This does not include staff services, facilities or equipment for memorial service (see Use of the Funeral Home, Facilities, Equipment and Staff.)



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Custom Service Packages

(effective September 1, 2008 - subject to change without notice)

Traditional Service \$5800

Includes: Basic Services of Funeral Directors and Staff (and overhead), Embalming, Use of Facilities and Staff for Viewing/Visitation (one day), Use of Facilities and Staff for Ceremony Gathering, Local Transportation: Transfer of Remains to Funeral Home, Funeral Hearse, Funeral Limousine and Flower Car.

Traditional Service with Visitation Prior to Service \$5400

Includes: Basic Services of Funeral Directors and Staff (and overhead), Embalming, Use of Facilities and Staff for Viewing/Visitation one hour prior to Funeral, Use of Facilities and Staff for Ceremony Gathering, Local Transportation: Transfer of Remains to Funeral Home, Funeral Hearse, Funeral Limousine and Flower Car.

Direct Church or Graveside Service \$4500

Includes: Basic Services of Funeral Directors and Staff (and overhead), Embalming, Private Identification Viewing, Use of Equipment and Staff for Church/Graveside Service, Local Transportation: Transfer of Remains to Funeral Home and Funeral Hearse to Cemetery or Crematory.

Memorial Service at Funeral Home Preceded by Cremation \$4400

Includes: Basic Services of Funeral Directors and Staff (and overhead), Preparation of the Body for Identification, Use of Facilities and Staff for Memorial Visitation or Ceremony Gathering, Local Transportation: Transfer of Remains to Funeral Home and Hearse to Crematory.
(Vehicles for Funeral Procession additional)

Memorial Service at Outside Facility/Church Preceded by Cremation \$4000

Includes: Basic Services of Funeral Directors and Staff (and overhead), Preparation of the Body for Identification, Use of Staff and Equipment for Outside Facility/Church Service. Local Transportation: Transfer of Remains to Funeral Home and Hearse to Crematory.
(Vehicles for Funeral Procession additional)

Traditional Service with Procession Preceded by Cremation \$5700

Includes: Basic Services of Funeral Directors and Staff (and overhead), Preparation of the Body for Identification, Use of Facilities and Staff for Memorial Visitation (one day), Use of Facilities and Staff for Memorial Ceremony Gathering, Local Transportation: Transfer of Remains to Funeral Home, Hearse to Crematory, Funeral Limousine, Funeral Hearse and Flower Car.

Traditional Service without Procession Preceded by Cremation \$5200

Includes: Basic Services of Funeral Directors and Staff (and overhead), Preparation of the Body for Identification, Use of Facilities and Staff for Memorial Visitation (one day), Use of Facilities and Staff for Memorial Ceremony Gathering, Local Transportation: Transfer of Remains to Funeral Home and Hearse to Crematory.

Immediate Cremation or Direct Burial \$2950

Includes: Basic Services of Funeral Directors and Staff (and overhead), Preparation of the Body for Identification, Local Transportation: Transfer of Remains to Funeral Home, Hearse to Cemetery or Crematory without any attendant rites or ceremonies.

Not included in above packages:

Casket or alternative container
Outer Burial Grave Container
Cremation Urn

Charges of Others: Cemetery and Crematory Charges, Newspaper Notices, etc.