

Funeral Consumers Alliance of Eastern Massachusetts
The Memorial Society, Inc.
 66 Marlborough Street, Boston, MA 02116
 www.fcaemass.org
 Telephone 617-859-7990
 Fax 781-973-0626

2006 Funeral Service Survey

Funeral Home GRAHAM FUNERAL HOME

Director(s) Robert W. GRAHAM

Street address: 18 ADAM STREET

City/Town SASIHAMPTON Zip Code 01027

Telephone (413) 527-5321 Fax (413) 527-3039

Email _____ Website _____

Non Traditional Funeral Service Options

Are you willing to provide services for **part of a funeral** such as death registration and transportation with the family handling the rest? yes no

Will you handle a wake at a residence instead of your funeral home? yes no

Is viewing without embalming available? (PRIVATE FAMILY IDENTIFICATION ONLY) yes no
NOT TO PUBLIC

Does your direct cremation listed price include:

Crematory fee yes no

Permits yes no

Other fees yes no

Which crematory(ies) do you use for cremation? Springfield CREMATORY

Will you allow/use other crematories? yes no

Please attach your General Price List with this survey.

Fax: 781-973-0626 or

Mail: FCAEM, 66 Marlborough Street, Boston, MA 02116

Thank you for your cooperation in completing and returning this survey and your GPL to the
 Funeral Consumers Alliance of Eastern Massachusetts.



Graham Funeral Home

18 Adams St. Easthampton, MA

Robert W. Graham - Owner / Director

(413) 527-5321

Fax (413) 527-3039

General Price List

GRAHAM FUNERAL HOME
18 Adams Street
Easthampton, Massachusetts 01027
(413) 527-5321

General Price List

These prices are effective as of January 12, 2005 but are thereafter subject to change without notice.

Itemized Selections

The goods and service shown on this price list are those that we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead (minimum services of director and staff).

MINIMUM SERVICES OF FUNERAL DIRECTOR AND STAFF..... \$ 1,325.00

This fee includes, but is not limited to:

- Personnel available to respond to calls 24 hours a day, 365 days a year
- Consultation with the family prior to, during, and after the arrangements conference
- Coordination of service plans with cemetery, crematory, clergy, and/or other parties involved in the final disposition of the decedent
- Preparation and listing of press releases
- securing and recording vital statistics, as well as obtaining the death certificate and filing same with the appropriate agency

Also included in this charge are overhead expenses relative to our facilities, such as professional licensing, legal and accounting fees, insurance, building and utility expenses, parking lot and grounds maintenance, taxes, equipment, furnishings, inventory costs, record keeping, and secretarial and administrative expenses.

This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. This fee is already proportionately included in our charges for direct disposition services, forwarding and receiving of remains.

EMBALMING..... \$ 495.00

Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or direct burial.

OTHER PREPARATION OF THE BODY

- | | |
|---|------------------|
| A. Dressing/Casketing/Cosmetology/and Hairdressing..... | \$ 200.00 |
| B. Shelterization (Holding of Remains prior to Cremation)..... | \$ 200.00 |
| C. Bathing/disinfecting unembalmed remains (Sanitary care)..... | \$ 250.00 |
| D. Additional Care for Autopsied Cases..... | \$ 200.00 |

ADDITIONAL SERVICES AND FACILITIES

Use of facilities & Staff for Viewing/Visitation (Charge per day)..... \$ 450.00

Our services will include visitation setup, use of visitation room, placement of casketed remains, display of floral arrangements, and supervision and attendance during visitation.

Use of Facilities & Staff for Funeral Ceremony..... \$ 450.00

Our services include coordinating the funeral arrangements, supervision of funeral, and staff to attend funeral ceremony.

Use of Facilities & Staff for Memorial Service..... \$ 450.00

Our services include coordination the funeral arrangements, supervision of memorial service, staff attendance and direction at ceremony, and setup of facility for the memorial Service.

Use of Equipment & Staff for Graveside Service..... \$ 325.00

Our services include accompaniment of remains to cemetery, supervision of graveside service, and staff to attend graveside service.

Use of Equipment & Staff for Church Service..... \$ 450.00

Our services include coordinating the funeral arrangements, supervision of funeral, and staff to attend service.

TRANSFER OF REMAINS TO THE FUNERAL HOME

(Within 25 miles local service radius)..... \$ 275.00

Additional mileage charge beyond this radius at \$2.00 per mile

AUTOMOTIVE EQUIPMENT

A. Hearse to cemetery or crematory..... \$ 275.00

B. Lead / Escort / Clergy vehicle..... \$ 150.00

C. Flower car..... \$ 175.00

D. Limousine(s) / each..... \$ 250.00

E. Utility / Service vehicle for Memorial or Graveside service..... \$ 125.00

Additional mileage charge for all above vehicles is \$2.00 per mile beyond 25miles.

Caskets..... \$ 7,500.00 to 895.00

A complete list will be provide at our funeral home

Outer Burial Containers..... \$ 7,600.00 to 650.00

A complete list will be provided at our funeral home

Urns..... \$ 595.00 to 105.00

Urn Vaults..... \$ 730.00 to 275.00

- A. Direct Cremation with container provide by purchaser..... \$ 1,550.00
 B. Direct Cremation with alternative container..... \$ 1,600.00
 C. Direct Cremation with container selected from our funeral home..... \$1,550.00
 (cost of container will be added)

ADDITIONAL ITEMS

- Anatomical Donations (no services).....\$1,550.00
 (Harvard Medical School / UMASS / Tufts) 90 mile radius
 Committal Service on day separate from Funeral Ceremony..... \$ 400.00
 Additional charge per hour for staff services and / or use of facilities for partial
 ceremonies, body donations or other items not included in the above charge..... \$ 250.00

PAYMENT AND POLICY TERMS

A minimum deposit of 50% of the total funeral home charges and the sum of all cash advancements (if not paid directly to the provider by the family) is requested at the time of arrangements, it is required by the date of funeral service. The balance is due no later than 30 days from the date of initial arrangements consultation (*as noted on the Statement of Funeral Goods and Services Selected*). All balances unpaid after 30 days will be subject to a late charge in the amount of 1.5% per month. Filing of a claim on an estate does not remove nor change this policy.

PAYMENT IN FULL AT TIME OF ARRANGEMENTS is required for the following types of services:

Forwarding remains to another funeral service firm, immediate burial, direct cremation, or body donations.

For services meeting the requirements of Public Assistance Agencies such as Welfare, SSI, Veterans Services, or Department of Transitional Assistance, the co-payment of \$400.00 is due prior to scheduling of services. Approval by a public assistance agency is also required prior to scheduling of services.

We accept the following types of payment:

Cash, Check (personal or bank draft), or assignment of incontestable insurance policies.

MISCELLANEOUS MERCHANDISE

A. Air Tray	\$ 250.00
B. Acknowledgement Cards (standard style) per 25 cards	\$ 15.00
C. Memorial Register Book	\$ 25.00
D. Memory Cards	\$ 5.00
E. Prayer Cards (standard style) per 100 cards	\$ 65.00
F. Protective Burial Pouch	\$ 100.00

FORWARDING REMAINS TO ANOTHER FUNERAL SERVICE FIRM

This charge includes local transfer of the decedent to our funeral home, a proportionate share of our minimum services of director and staff charge, required use of facilities, embalming or other required preparations of the body, and local transportation to the shipping agent.

A. With minimum shipping container / air combo unit	\$ 2,295.00
B. With casket selected from our funeral home (casket cost to be added)	\$ 2,050.00
C. Air Tray for shipping casket	\$ 250.00

RECEIVING REMAINS FROM ANOTHER FUNERAL SERVICE FIRM

This charge includes transfer (local) from shipping agent, temporary shelter of remains, and local transportation to place of final disposition. This charge does not include visitation, funeral rites or ceremonies.

A. Receiving casketed remains from another funeral service firm	\$ 1,750.00
B. Receiving cremated remains from another funeral service firm	\$ 595.00

IMMEDIATE BURIALS..... **\$ 1,800.00 to 3,345.00**

Our charge for an immediate burial, without any attendants rites or ceremonies, includes removal and shelter of remains (local), sanitary care of remains, local transportation to the cemetery, and all necessary services of the director and staff. This type of disposition is done at the convenience of Graham Funeral Home and the cemetery involved. Scheduled arrangements require complete itemization.

A. Immediate burial with casket provided by the purchaser	\$ 1,800.00
B. Immediate burial with cloth covered casket	\$ 3,345.00
C. Immediate burial with casket selected from our funeral home	\$ 1,800.00

(casket cost will be added to this charge)

DIRECT CREMATION..... **\$ 1,550.00 to 1,600.00**

Our charge for direct cremations without any attendant rites or ceremonies, includes removal of remains (local), sanitary care of remains, local transportation to crematory, and all necessary services of the director and staff. If you want to arrange a direct cremation you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without covering). The containers we provide are either an unfinished particle board box, a wooden tray with cardboard cover, or some other container selected from our cremation selection room. This type of disposition is done at the convenience of Graham Funeral Home and the crematory. Should you desire a scheduled arrangement it is necessary for us to itemize your selections completely.