

Funeral Consumers Alliance of Eastern Massachusetts
The Memorial Society, Inc.
66 Marlborough Street, Boston, MA 02116
www.fcaemass.org
Telephone 617-859-7990
Fax 781-973-0626

643

2006 Funeral Service Survey

Funeral Home Duffy-Poule Funeral Service, Inc.
Director(s) John J. Diamond, Jr.
Paul J. Diamond
Street address: 20 Peck Street, PO Box 845
City/Town Attleboro Zip Code 02703
Telephone 508-222-0193 Fax 508-222-4279
Email duffypoule@aol.com Website www.duffy-poule.com

Non Traditional Funeral Service Options

Are you willing to provide services for **part of a funeral** such as death registration and transportation with the family handling the rest? yes no

Will you handle a wake at a residence instead of your funeral home? yes no

Is viewing without embalming available? See MA State Laws yes no

Does your direct cremation listed price include:

Crematory fee yes no

Permits yes no

Other fees yes no

Which crematory(ies) do you use for cremation? North Purchase Crematory, Attleboro

Will you allow/use other crematories? yes no

Please attach your General Price List with this survey.

Fax: 781-973-0626 or

Mail: FCAEM, 66 Marlborough Street, Boston, MA 02116

Thank you for your cooperation in completing and returning this survey and your GPL to the Funeral Consumers Alliance of Eastern Massachusetts.



General Price List *Effective March 13, 2005*

Federal Regulations effective May 1, 1984 mandate that the funeral home must make the consumer aware of your options so that you know each item of service, facility usage, merchandise selected, motor vehicle used and their respective cost. The goods and services shown here are those we can provide to you. You may choose the items you desire. However, any funeral arrangement you select will include a charge for our professional service. If legal or other requirements mean that you must purchase an item you did not specifically ask for, the funeral home will explain the reason in writing. The prices contained are subject to change without notice.

A complete list of caskets and outer burial containers are provided by the funeral home at your request.

The funeral home makes no representations or warranties about the protective value of certain caskets or burial containers other than those made by the manufacturer. The only warranties, expressed or implied, granted in conjunction with the goods sold by the funeral home are expressed written warranties, if any, are extended by the manufacturer thereof. No other warranties, and no warranties of merchandising fitness for a particular product are extended by the funeral home.

Credit Polity: Payable in full within thirty days of contract, less deposit.

The funeral home is a small business providing service and merchandise, *being totally dependent upon prompt payment of conducted funeral services.* In order for the funeral home to meet its own financial obligations, payment terms are as follows:

1. The funeral service is a cash transaction payable in full within thirty days of contract, less deposit of \$ 1500.00. Payment either in cash, check or credit card. Cash advanced items are not payable by credit card. Five percent credit card fee. Visa and MasterCard accepted only.
2. Exceeding thirty days, interest in the amount of 1.5 % per month will apply on outstanding balances until payment is received in full. Any attorney fees, court costs and late charges and other are applicable to default of payment to this establishment.
3. When monies are not available or guaranteed to the funeral home, evidence of financing for payment and personal guarantees must be given *prior* to contract.
4. When the deceased's estate must stand the burden of paying the funeral expense, a member of the family must personally guarantee the funeral cost. An estate charge of \$400.00 will be added to any bill sent to an estate or any bill subsequently forwarded to an estate. The estate charge may be waived if the funeral bill is paid in full within sixty days.

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Traditional Funeral Package: \$ 3,745.00

Traditional Funeral Package with Limousine: \$ 3,990.00

Services include the services of funeral director and staff, local transfer to funeral home, preparation of deceased, dressing, casketing and cosmetics, facility and staff for visitation, facility and staff for church or funeral home service, casket coach, register book, prayer cards (including 24 laminated prayer cards) and acknowledgement cards.

Memorial Service Package: \$ 2,495.00

Direct cremation cost.

One hour family gathering,
followed by a memorial service in funeral home
with or without ashes present.

Includes: Register book, prayer cards and acknowledgement cards.
Incorporates services of funeral director, coordination of memorial service,
supervision of memorial service, necessary staff, use of facility,
arrangement of floral and other displays.

Memorial Service Package followed by local burial: Additional \$ 450.00 to above

Direction and coordination of funeral procession and committal
service, cemetery attendants and service vehicle.

Not included:

Clergy offering, burial permit, certified copies of death certificate,
newspaper announcements, cemetery expense, cremation urn, limousine

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Services of Director and Staff

\$ 1,925.00

Our fee for the services of funeral director and staff included, but is not limited to: Staff to respond to initial request for service, coordination and providing portions of funeral with family, clergy, cemetery, newspapers and others, resources of the funeral director and overhead and maintenance expenses.

This fee is already included in our charges for direct cremations, immediate burials and forwarding or receiving remains.

Preparation of Deceased

Embalming

\$ 450.00

Except in certain cases *embalming is not required by law*. Embalming may be necessary if you select certain funeral arrangements such as a funeral with viewing. If you do not wish embalming, you may select as an option a closed and sealed casket, direct cremation or immediate burial.

Other Preparation of deceased

\$ 115.00

Autopsy Preparation

\$ 155.00

Our services include cosmetology, dressing and casketing.

Facility and Staff

Use of Facility for Visitation

\$ 450.00

Our services include placement of casketed remains, setup of floral arrangements and necessary staff. 4 hrs. maximum.

Viewing One Hour or Less

\$ 250.00

Use of Facility for Funeral Service

\$ 500.00

Our services include coordinating the funeral service, supervision of the funeral and necessary staff.

Use of Facility for Memorial Service

\$ 540.00

Our services include coordinating the memorial service, supervision of the memorial service and necessary staff.

Staff and Equipment for Committal Service

\$ 400.00

Our services include the accompaniment of remains to the cemetery, supervision of graveside service and necessary staff.

Staff and Equipment of Church Service

\$ 500.00

Our services include coordinating the funeral, supervision of the funeral and necessary staff.

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Automotive Equipment

Transfer of deceased to funeral home	\$ 300.00
Hearse-Casket Coach	\$ 295.00
Limousine (seats seven adults)	\$ 295.00
Other Auto (such as flower, staff vehicle, clergy transport)	\$ 150.00
Pallbearer Vehicle (optional)	\$ 295.00

All motor vehicles are local cost.

Boston transfer: \$ 75.00 additional. Bourne transportation: \$ 75.00 per funeral home car. Securing Boston Burial Permit: \$ 75.00 additional.

Over the road transfer: \$ 3.25 per loaded mile after thirty miles. All tolls.

If flower car not selected a vehicle must be designated for floral arrangements.

Other Charges

Professional Pallbearers ~ each	\$ 75.00
Hairdresser	\$ 55.00
Estate Charge	\$ 500.00
Cemetery Tent	\$ 275.00
Storage of Remains	\$ 75.00/day

Memorial Package

Register Book	\$ 40.00
Acknowledgement Cards	\$ 40.00
Prayer Cards	\$ 40.00
Casket Name Plate	\$ 50.00
Casket Engraving (name & date)	\$ 65.00
Laminated Prayer Cards	\$ 1.00 each



Forwarding to Another Funeral Home \$ 1925.00

Includes: Transfer of deceased to funeral home, services of director and staff, vital information and conference with family, preparation of deceased, local transportation and burial permit. Additional: shipping charges, death certificates, newspaper notices.

Air Tray \$ 290.00
Receiving remains from another funeral home \$ 1,750.00

Graveside Service \$ 2,450.00

Includes: Transfer of deceased to funeral home, other preparation of deceased, no viewing of deceased at funeral home or other, dressing and casketing of deceased, transportation to cemetery and direction of committal service.

Additional: Casket, newspaper notices, cemetery expenses, burial permit, death certificates, clergy offering, casket and service vehicle. pallbearers not provided by funeral home.

Immediate Burial \$ 2,000.00

Additional: Casket, newspaper notices, cemetery expenses, burial permit, death certificates. No attendance by family.

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Anatomical Gift

\$ 990.00 & Transfer Cost

Coordination of an anatomical gift. Includes the arrangement conference with family and assistance securing necessary documentation for medical school. not included: Burial permit and death certificates. No viewing of deceased at funeral home. Supervision of funeral director and use of funeral director license. The funeral home is not responsible for any signatures, proper completion of forms, consents, etc. necessary for the acceptance of a deceased to a medical school.

Direct Cremation

\$ 990.00

Includes the transfer of deceased to funeral home, minimal preparation, hearse transfer to crematory, sheltering of deceased, family authorization, medical examiner and crematory fee, alternative container for cremation and plastic urn. Placing of obituary in local paper.

No formal viewing of deceased is included. The cremated ashes are returned in a black plastic container suitable for burial or temporarily sheltering ashes until scattering. Other urns are available for additional cost. Cremated ashes are returned to the funeral home or local delivery to family home.

Additional: Death certificates, newspaper death announcement, burial permit

Direct cremation with container provided by purchaser \$ 950.00

<i>Granitone Urn (Gray or Brown)</i>	\$	195.00
<i>Marble Urn</i>	\$	250.00
<i>Marble Urn with prayer</i>	\$	275.00
<i>Crucifix</i>	\$	60.00
<i>Flag Case</i>	\$	125.00

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Outer Burial Containers Available

\$ 600 - \$ 5000

Casket Price List, Caskets Available

\$ 945.00 - \$ 12450.00

The Outer Burial Container and Casket Price List will be furnished by the funeral home at request.

Disclaimer:

Although the funeral home and its staff strive for accuracy and perfection; occasionally errors do occur. The funeral home will make diligent effort to correct funeral home errors on death certificates and newspaper notices but will not be held responsible for those errors.

It is suggested that newspaper items are proofread and approved by the family prior to insertion.